



FREQUENTLY ASKED QUESTIONS AND ANSWERS ABOUT THE 2017 NAME CONFERENCE
2017 Committee Chairs: Deneen Gorassini and Nanci English

Q: Is there a web site for the 2017 NAME Conference?

A. Yes, the website is updated frequently. Prior to the conference, you can access information on registration, hotel accommodations, social events, the silent auction, preliminary program/agenda, the Anysia Drumheller Scholarship Run/Walk/Roll... After the conference, members will be able to access conference session materials.
<http://medicaidforeducation.org/annual-conference/2017-ft-lauderdale-fl>

CONFERENCE REGISTRATION

Q: How much will the Conference Cost?

A: The Full Conference registration rate includes: All sessions from Sunday early evening (October 15) through Wednesday (October 18) early afternoon; breakfast, lunch and snacks on Monday and Tuesday, and breakfast on Wednesday; a welcome reception with hors d'oeuvre; and NAME membership dues from October 2017 through December 2018.

The full Conference Registration Rate is: \$495 per person, early bird registration ends September 22, 2017. After September 22, 2017, the full Conference registration rate is \$545 per person.

There is also a per day conference registration, details of which can be found on the registration website.

Conference registration includes membership dues for calendar year 2018. Member benefits (e.g., voting privileges, access to the members-only section of the NAME website, etc.) begin within one month after the Conference and continues through December 31, 2018.

Q: If I register for the Conference and need to cancel, how does that work and is a full refund issued?

A: Written cancellations received **prior to September 29, 2017** will receive a full refund and will be reissued in the form of the original payment, **less a \$50 processing fee.**

Refunds will not be granted for cancellations postmarked or emailed dated **on or after September 30, 2017.**

Q: I would like to know if there is a paper form of registration versus the online registration that I found on your website. For our accounting purposes, a hard copy of registration would work better for us.

A: If the reason you'd prefer to register without using the online system is because you don't want to pay with a credit card, there is an option of paying NAME by check or purchase order. Complete the NAME Conference registration online and indicate you will be sending a check or purchase order for the payment. Print the online registration confirmation summary, photocopy it for your records and mail in a copy with your check to NAME's Treasurer.

There are many advantages to registering online: each registrant will then get a name badge which entitles them to attend all events, and we will be sending some emails with important Conference information during the month prior to the Conference with updates. If it is more complicated than you preferring not to pay with a credit card, then we can discuss for other options.

Q: Is pre-registration for individual NAME Conference sessions required?

A: In the Conference registration process, NAME offers pre-registration for activities that are not included in the conference rate (i.e., social activities). Otherwise registration will be counted as attendance to the full conference or designated day if a day rate is chosen.

The format for this year's Conference will be similar to previous conferences (excluding Baltimore). For example, the Conference begins late Sunday afternoon, October 15th and adjourns at noon on Wednesday October 18th. There will be a couple of general sessions featuring speakers of interest to all attendees and breakouts and nuggets that consist of smaller sized sessions.

Q: What is the dress code?

A: Dress code is business casual.

HOTEL INFORMATION

Q: What is the name of the host hotel? What is the NAME group rate for staying there?

A: The 2017 Conference is being held at The Westin Fort Lauderdale Beach Resort in sunny Florida. The hotel address 321 North Fort Lauderdale Beach Blvd., Fort Lauderdale, Florida. The NAME rate of \$169 a night for single and double, \$194 a night for triple and \$219 a night for quad.

To reserve, modify or cancel a room click here [NAME 2017 Annual Conference](#) (OR copy and paste the following link into a web browser) <https://www.starwoodmeeting.com/Book/NAME2017ANNUALCONFERENCE>

For more information about the hotel and meeting rooms, click the following link: <http://www.westinflauderdalebeach.com/>

Note: There is another Westin hotel in the vicinity so make sure you include Ft. Lauderdale Beach Resort for your web searches.

Q: Do you offer Continuing Education Credits /Units for those of us who need credits for re-licensure/certification?

A: NAME has investigated and considered offering CEUs for the various health professionals attending our conferences, but is unable to do so for various reasons. Because our members are from all states, are in many professions, and each profession has its own state CE requirements, it is too difficult to meet the varied requirements. As an alternative, NAME provides attendees with as much information as regulatory boards may need to grant you CEUs, including:

A bio of each speaker; sessions to include course objectives with the description of the session; a certificate of attendance; and a published conference program. If you need proof of attending certain sessions, we can assist you with that too.

Q: Does NAME offer conference sessions in webinar or online format?

A: No, the NAME organization does not have the capacity to provide this service at this time. However, for members (voting member dues are \$50/year), NAME does hold webinar sessions on various topics approximately three times each year. Examples of past national conference calls include: an overview of Medicaid school based services audits; random moment time studies; cost-based reimbursement; Medicaid reimbursement for special transportation, to name a few.

Q: Can we purchase the materials for the 2017 NAME Conference, and have them sent to us? Is it possible to do so without registering for and attending the conference? I would also be interested in learning about whether past Conference materials are available.

A: Conference registration includes membership dues. All current and past Conference materials are available to NAME members. If you cannot attend in this years conference,

the best way to receive the materials is to join NAME! Dues are very affordable. There are two categories of membership. Voting members are those who work for a local school district or a state government/Education/ Medicaid agency. Associate members are those who work in any other setting. From the NAME website, use the 'join NAME' dropdown menu or this link: <http://medicaidforeducation.org/join-name>

AFTER the Conference adjourns, the 2017 Conference materials (speaker PowerPoints, handouts, updated list of attendees and their contact information) should be available to all members no later than January 31, 2018.

Q: How can I access/receive a copy of the Conference Agenda needed for me to get travel approval?

A: The Conference Program is considered the 'agenda' and it is posted on the home page of the Conference website. For the months preceding the Conference, NAME posts the "Preliminary Program". The final Program is issued closer to the opening day of the Conference, so check it regularly for changes and updates.

SPONSOR INFORMATION

For a company or individual who works with school districts in Special Education and Medicaid reimbursement, and who is interested in learning more about NAME to decide if they should participate as a sponsor or an exhibitor, these Q & A may help.

Q: Does the Conference have an exhibit area where companies are allowed to display and share information?

A: Yes, the Conference Committee places the exhibit area in a high-traffic area of the week's activities to maximize exposure of the companies and exhibitors to the attendees.

SOCIAL EVENTS

Q: Usually NAME has some fun events planned in the evening, after the educational sessions. Please tell me about the social events. The registration asks for payment/registration for "Special Events".

A: There is a Social Event taking place on Monday, October 16, 2017. All information regarding the social event can be found on our website. Registration and payment for the Social Event is completed at the same time you register for the conference.

Included in the Special Events will be the opportunity to register for the 5th Annual Anysia Drumheller Scholarship 5K run/1mile walk. This event honors a long-time NAME board member and the run fee of \$10 helps fund the awards for Scholarships to attend our conferences.

If you have already registered for the Conference and would like to add the social event or the run/walk event, you can access your registration through the confirmation email which you received, and register using the NAME link, just for these social events or the run/walk.

Q: Are people who are not NAME Conference attendees allowed to register for the social events? For example, I would like to have a relative who lives near Ft. Lauderdale join me. Is this allowed?

A: Yes, friends and family are welcome to accompany NAME Conference attendees for the social event. There is a limit however of 100 people for this year's Water Taxi Scavenger Hunt event. So make sure you register early.

You can register for the social event yourself and then '*Add another person*' at the bottom of the registration form if you are bringing a guest. Invite your friends and relatives to join you!

We will give your guest(s) registration info (ticket) to you when you check-in at the NAME registration desk on Sunday or Monday.

TRAVEL INFORMATION

Q: What is the name of the airport in Ft. Lauderdale?

A: Fort Lauderdale-Hollywood International Airport-FLL is the closest airport to the conference site. Find out more at their website, including airline carriers: <http://www.broward.org/airport>. The airport is approximately 15 minutes from the hotel.

Directions between the airport and the hotel can be found at <http://www.westinftlauderdalebeach.com/directions>

Q: Is there another international airport close to Ft. Lauderdale?

A: Miami international Airport is located in Miami, Florida and is approximately 50 minutes from the hotel. Find out more at their website, including airline carriers: <http://www.miami-airport.com>.

Directions between the airport and the hotel can be found at <http://www.westinftlauderdalebeach.com/directions>

Q: What kind of ground transportation is available to and from the Fort Lauderdale Airport?

A: The NAME Conference hotel does not provide a shuttle service between the hotel and the Fort Lauderdale International Airport. Approximate cost of a taxi (one way) is \$25.00. Uber and Lyft are also available.

If you are interested in renting a car for your stay (maybe a trip to the Everglades or South Beach?) you can find that service at the airport when you land or call ahead to make that reservation. For those of you driving to the Conference, a discounted valet parking rate of \$15.00 for each overnight and \$10.00 per day for day use.