



It's a Jungle Out There!

**National Alliance for
Medicaid in Education**

2004 National Conference

**September 29 & 30 and
October 1, 2004**

**Royal Sonesta Hotel
Cambridge, Massachusetts**

**It may be a jungle out there,
but remember you are not alone.**



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Welcome to Boston and the 2004 National Alliance for Medicaid in Education Conference!

The NAME Board Members and Conference Committee, would like to welcome you to “It’s a Jungle Out There,” the 2nd Annual Conference of the National Alliance for Medicaid in Education.

It is hard to believe the National Alliance for Medicaid in Education (NAME) is already celebrating its first anniversary. Less than two years ago, some of us had a vision to build an information network among states related to issues about Medicaid in schools. NAME is the conduit we chose to help us communicate. This year’s conference theme is a spin-off from the closing comments of Rich Pimentel, last year’s keynote speaker. After his speech, the conference committee asked him if he would “hang around” for the remainder of the conference, listen, and then share with us what he heard. We weren’t sure if this would work, but his closing seemed to be an accurate, perceptive, and colorful description of how we view ourselves and the environment in which we work. For those who heard Rich, we want to refresh your memory and for those of you who did not, we would like to summarize what he observed.

First, Rich felt most of us discovered two important things while we were in Denver:

- We are not alone with the problems we encounter.
- Someone else may already have come up with a solution.

Sharing solutions is one of the key reasons that an opportunity to gather annually is so extremely important. We hope every Boston participant shares their solutions with others.

Next, Rich observed that regardless of the agency we represent (state agencies, local districts, regional representatives, or CMS), we frequently voice the feeling that we really want to play the game fairly, but “they” won’t tell us the rules. Rich compared us to the old proverb about the six blind men and the elephant. He described the six men as the states and the elephant as Medicaid. To figure out the elephant, the six men must communicate. **This conference provides us with the time and place to communicate in both formal and informal ways. By the end of the conference, we hope each of you has a much better picture of what the “elephant” looks like!**

Rich admitted he is a Discovery Channel “jungle show” junky. He drew a comparison of us to zebras around the watering holes in Africa. He pointed out three facts of the jungle:

- Where there are watering holes, there are predators, such as lions and tigers;
- Zebras that approach the watering hole alone, are easy prey for the lions and tigers; and
- Zebras that stand together as a member of the herd at the watering hole will survive.

Rich drew a comparison of schools to zebras with Medicaid as the watering hole. He encouraged us to stand together like a herd of zebras. Lions cannot easily penetrate the power of the herd, and this kind of power does not require legislation! One of us alone making a request might not work, but all of us working together can have an impact.

He left us with five things to reflect on:

- We don’t have all of the zebras at the conference.
- Get together and share, but don’t whine. Use your strengths.
- Welcome all partners. Not having all partners at the conference is like going to marriage counseling without your spouse.
- Count your blessings, including what you do have and your strengths.
- Local, state, regional, and national agencies need to come together and sing the same tune.

Lastly, Rich gave us a truth to remember: “We talk about forging understanding between agencies and building relationships. Agencies do not have relationships. Agencies have policies, contracts, and MOUs. Only people have relationships.” Use your time in Boston to build new relationships and reinforce old ones. Remember, our work will always be changing, for that is progress. However, our relationships and interactions with Medicaid in Education folks will keep us solidly connected so we will truly not be alone.

This year, with our theme and our key note, we not only want you to gain new insights, we want you to try to bring some fun back into this serious business we are in...making a difference for children with disabilities. We hope you enjoy your time in Boston and that you develop relationships that empower you to provide leadership in relation to accessing Medicaid for School-Based Services.

THE 2004 NAME BOARD MEMBERS AND CONFERENCE COMMITTEE

About NAME

Purpose

The purpose of the National Alliance for Medicaid in Education (NAME) is to provide leadership in relation to accessing Medicaid revenue for health-related School-Based Services that supports local, state and national goals of integrity, collaboration and success among all stakeholders.

Membership

The membership year is October 1st through September 30th. Three categories of membership are available:

Voting Membership: Two designated State Agency staff (one each from the State Medicaid Agency and the State Education Agency) that have program responsibility for administering Medicaid Administrative Claiming or Direct Billing of health-related services in schools.

Non-Voting Membership: Staff who are involved with Medicaid in Education and who represent Federal or State agencies, regional education agencies or local education agencies.

Associate Membership: Staff representing public or non-public organizations involved with Medicaid in Education.

Complimentary NAME Membership

To thank you for joining us in Boston, all registered participants have been awarded a complimentary membership in NAME for the membership year beginning October 1, 2004 through September 30, 2005. If you want to claim your complimentary membership, please obtain an application form at the registration desk, complete and return it to the desk prior to the membership meeting on Friday. If you are eligible to be a voting member from your state (you represent the State Medicaid Agency or the State Education Agency), please indicate your designation on the registration form.

Governing Body

The affairs, activities and operation of the organization are managed by the Board and its four officers. In addition to the officers, the Board consists of ten Regional Representatives and two non-voting Local Education Agency Representatives. The ten regions are consistent with the Centers for Medicare and Medicaid Services Regions. See map on page 4.

2004 NAME Officers

President

Dann Stevens, IA

President Elect

John Hill, IN

Secretary

Carol Nolan, WA

Treasurer

Joseph Sanchez, NM

Board of Directors

Region I, Gary Schaedel, VT

Region IV, Virgie Chambers, SC

Region VII, Joyce Jackman, MO

Region X, Fritz Jenkins, OR

Region II, Michael Albino, NY

Region V, Cathy Griffin, MN

Region VIII, Jeff Dean, UT

LEA Rep, Ruben Rojas, CA

Region III, Brenda Mack, DE

Region VI, Sue Robertson, OK

Region IX, Albert Yoshii, HA

LEA Rep, Barb Neely, OR

Committees

By-Laws

John Hill, Chair, IN
Greg Morris, CA
Joseph Sanchez, NM
Dann Stevens, IA

Web

Michael Albino, Chair, NY
Carol Nolan, WA
Dann Stevens, IA

Membership/Nominating

Bob Scalise, Chair, NY
Dann Stevens, IA

Finance

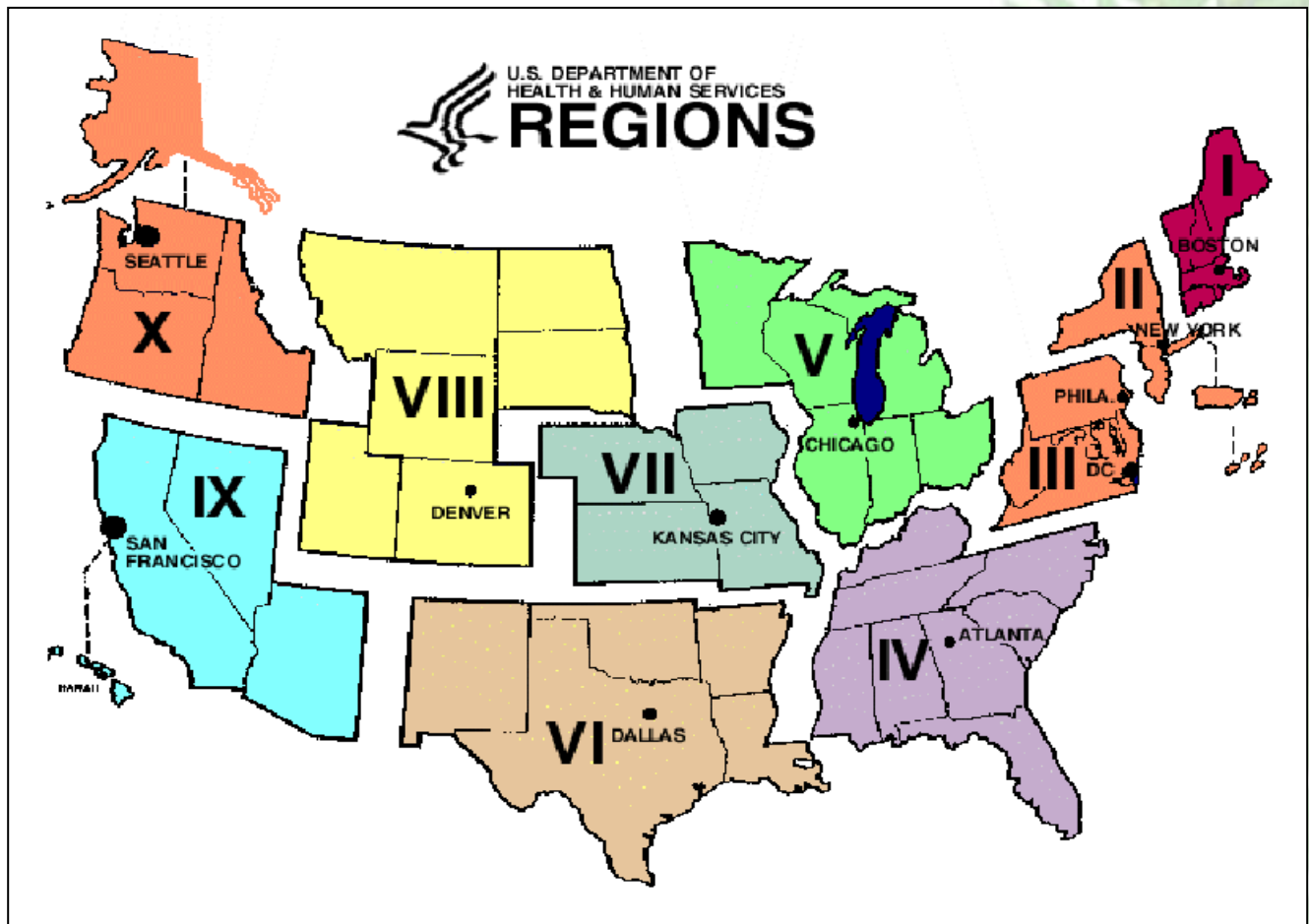
Fritz Jenkins, OR
Joseph Sanchez, NM

2004 Conference

Cathy Griffin, Co-Chair, MN
John Hill, Co-Chair, IN
Joyce Jackman, MO
Carol Nolan, WA
Teresa Pastore, MA
Ruben Rojas, CA
Dann Stevens, IA

2005 Conference

Fritz Jenkins, OR
Barb Neely, OR
Carol Nolan, Co-Chair, WA
Dann Stevens, Co-Chair, IA



2004 General Conference Information

Registration Desk/Messages

The registration desk is located outside of the Parkview Room, on the second floor of the East Tower. The registration desk will be staffed during all conference times. Messages will be posted on the message board located in the registration area. A complimentary e-mail station will be made available on Thursday and Friday.

Certificate of Attendance

A certification of attendance is included in your registration packet.

Evaluations

Please take time to complete the overall conference evaluation and turn it in at the registration table. Your comments will assist next year's conference committee to improve the conference and assure it meets your needs. You will also receive an evaluation for each break out session you attend. This information is a valuable tool for your peers who spent much time and effort to share their knowledge with you.

Attire

Business casual for the entire conference.

Conference Highlights

Silent Auction

To say "Thank You" to the Boston Area for hosting the 2nd Annual NAME Conference, we will be hosting a Silent Auction. All proceeds will be donated to the Boston Institute for Arts Therapy (BIAT). For 20 years, the BIAT has brought the healing power of creative arts therapy to special needs and at risk youth in the greater Boston area.

We encourage each attendee to donate an item for the auction. More importantly, the donations and Silent Auction will benefit a charity committed to supporting children. At the 1st Annual NAME Conference in Denver, almost \$1,000 was given to the Colfax Community Center to help homeless families gain access to education, health care, health insurance, housing, child care, food, and other necessities.

Drop off your item(s) when you register. Items will be on display throughout the conference in the registration area. Conference participants donate items and if more than one participant from a state donates items, they will be grouped together. The Auction will commence when the first item appears Wednesday and bidding closes at 10:15 a.m. Friday. Winning bids will be announced at lunch on Friday. Highest bidders who are not present will be notified at a later date.

Sponsor Display Area

Please take time to stop by all of our sponsor's display tables to view their products and services and to thank them for their generosity. These sponsors graciously supported our efforts to hold this conference and they also have a significant amount of knowledge to share. The sponsor display area is conveniently located in the same room as the meals and general sessions. That will give you ample time to stop and introduce yourself.

Round Table Discussions

Participants will meet by CMS Regions to discuss issues related to administrative claiming and fee for service billing. Facilitators will follow designated outlines and notes from each region will be summarized in a later breakout session. This is an excellent opportunity to begin networking with others in your region and to develop a plan for ongoing communication and future strategies.

Centers for Medicare and Medicaid (CMS) Panel

This general session should be a highlight for all participants who want to understand the nuts and bolts of School-Based Claiming. Dr. Gerald Zelinger from CMS Central Office in Baltimore will provide an overview of Administrative and Direct Service Claiming. They will also address the pre-designated questions submitted by registrants.

Dr. Zelinger is the medical advisor in the Center for Medicaid and State Operations (CMSO) within the Centers for Medicare and Medicaid Services (CMS) and serves as a Technical Director within the Division of Benefits, Coverage and payment, Family and Children's Programs. The Division is responsible for administering coverage and payment policy for fee-for-service programs and benefits at the federal level in Medicaid. Dr. Zelinger continues to practice clinical medicine part-time at local health department clinics.

Welcome Reception

This event is for registrants and their adult guests. Stop by the conference registration area to pick up your materials and drop off and browse through silent auction items. Then, you can "gather around the watering hole" in the Parkview Room at the Royal Sonesta Hotel from 5:30 p.m. – 8:30 p.m. to enjoy hors d'oeuvres, relax, network, meet old friends and make new ones!

Keynote Speaker - Mark Therrien

Mark Therrien is an expert at creating fun environments at work and helping organizations and people heal their pain and celebrate their joys. Although he is very funny, he's not a comedian. His wonderful collection of stories contain messages that can change the way we see ourselves, the way we work, and the way we live. Mark has a degree in psychology and social work and as the director of InnerPlay, is committed to people and to building positive playful environments. The school environment is not foreign to Mark as he worked ten years as a school social worker/elementary guidance counselor. He teaches at Alaska Pacific University and Portland State University. He keynotes conferences and conducts in-services across the country. Mark lives with his wife in Wisconsin, but prior to moving to Wisconsin he had a private practice in Honolulu where he also taught at the Medical College of the University of Hawaii. Mark will share a wonderful collection of stories...some funny, some hilarious and some might bring a tear. All contain messages we can use to change the way we see ourselves, the way we work, and the way we live. He will provide us with practical, powerful strategies to create joyful and energized work environments where we feel valued and appreciated. Be prepared to have fun!

Breakout Sessions

There are fifteen (15) breakouts from which to choose. The content of the breakouts is outlined on pages 10-12. Handouts from all breakout sessions will be available throughout the conference and will be posted on the NAME web site.

DUCK Boat Tours

The fun begins as soon as you board your "DUCK", an authentic, renovated World War II amphibious landing vehicle. First, you'll be greeted by one of the legendary tour ConDUCKtors, who'll be narrating your tour. Then you're off on a journey like you've never had before. You'll cruise by all the places that make Boston the birthplace of freedom and a city of firsts, from the golden-domed State House to Bunker Hill and the Fleet Center, Boston Common and Copley Square to the Big Dig, Government Center to fashionable Newbury Street, Quincy Market to the Prudential Tower, and more. And, as the best of Boston unfolds before your eyes, your ConDUCKtor will be giving you lots of little known facts and interesting insights about our unique and wonderful city.

And just when you think you've seen it all, there's more! It's time for "Splashdown" as your ConDUCKtor splashes your DUCK right into the Charles River for a breathtaking view of the Boston and Cambridge skylines, the kind of view you just won't get anywhere else.

Election of Officers and Board Members

All NAME members are encouraged to join their colleagues in choosing the leadership for the National Alliance for Medicaid in Education (NAME). After the election, John Hill will assume the role of President and guide us through the annual business meeting.

Conference Schedule

Wednesday, September 29, 2004

1:00 p.m. to 8:30 p.m.	Sponsor Exhibits & Silent Auction	Parkview Room
1:00 p.m. to 2:45 p.m.	Regional Round Table Discussions	Parkview Room
3:00 p.m. to 4:30 p.m.	CMS Panel	Parkview Room
5:30 p.m. to 8:30 p.m.	Welcome to Boston! <i>Reception, Buffet and Networking</i>	Parkview Room

Thursday, September 30, 2004

7:30 a.m. to 4:45 p.m.	Sponsor Exhibits & Silent Auction	Parkview Room
7:30 a.m. to 8:15 a.m.	Breakfast Buffet	Parkview Room
8:15 a.m. to 10:15 a.m.	Opening Session <i>Presiding: Dann Stevens</i>	Charles A & B Suites
	<i>Official Welcome:</i> Ron Preston, Secretary of Health & Human Services Commonwealth of Massachusetts	
	<i>Key Note Address:</i> Mark Therrien, "The Power of Positive Insanity"	
10:15 a.m. to 10:30 a.m.	Mid-Morning Break	Parkview Room
10:30 a.m. to Noon	Break Out Sessions <ul style="list-style-type: none"> • Medicaid: How We Got There & Where We Are Headed • The CMS MAC Guide: One Year Later • Using the Internet to Capture Direct Services 	Charles A Suite Charles B Suite Somerset Room
Noon to 1:15 p.m.	Luncheon <i>Update on NAME:</i> Dann Stevens, Outgoing President	Parkview Room
1:30 p.m. to 3:00 p.m.	Break Out Sessions <ul style="list-style-type: none"> • Medicaid: How We Got There & Where We Are Headed (Repeat) • State Agency Collaboration and Coordination • Auditing School-Based Medicaid Claiming 	Charles A Suite Charles B Suite Somerset Room
3:00 p.m. to 3:15 p.m.	Mid-Afternoon Break	Parkview Room

3:15 p.m. to 4:45 p.m.	Break Out Sessions <ul style="list-style-type: none"> • Finding Our Way Through the Jungle • Lessons Learned-Post Audit Review • Surviving in a Down Economy 	Charles A Suite Charles B Suite Somerset Room
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5:00 p.m. to 6:00 p.m.	Social Activity - Duck Tour	
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Friday, October 1, 2004

7:00 a.m. to 10:15 a.m.	Silent Auction	Parkview Room
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7:00 a.m. to Noon	Sponsor Exhibits	Parkview Room
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7:30 a.m. to 8:30 a.m.	Breakfast Buffet	Parkview Room
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8:30 a.m. to 10:00 a.m.	Break Out Sessions <ul style="list-style-type: none"> • Comparison of Common Service Coding Across States • School-Based Medicaid Enhancement Project • Key Elements of Effective Medicaid Claiming 	Charles A Suite Charles B Suite Somerset Room
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10:00 a.m. to 10:15 a.m.	Mid-Morning Break	Parkview Room
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10:15 a.m. to 11:45 a.m.	Break Out Sessions <ul style="list-style-type: none"> • Round Table Wrap-Up • School-Based Medicaid Enhancement Project (Repeat) • MAC Attack: A Perspective on Developing an Approved Implementation Plan 	Charles A Suite Charles B Suite Somerset Room
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Noon to 1:00 p.m..	Charity Luncheon <i>Silent Auction Winners Announced:</i> Teresa Pastore & Guest from the Boston Institute for Arts Therapy	Parkview Room
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1:00 p.m. to 2:00 p.m.	Annual NAME Membership Meeting John Hill, President	Parkview Room
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Saturday, October 2, 2004

8:30 a.m. to Noon	NAME Board of Directors Meeting	Somerset Room
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Description of Breakout Sessions

**Thursday, September 30, 2004
10:30a.m. - Noon**

Medicaid: How We Got There and Where We Are Headed (Repeat at 1:30 p.m.)

A brief history of Medicaid claiming in schools with a discussion of what we've learned, what's changed, and what the future may hold. The session will provide examples of challenges faced by states and discuss future directions to help them move beyond auditing to crafting policy and defining practices within the requirements of Federal and state laws.

Location: Charles A Suite
Moderator: Lin Leslie, Vice President 4GL School Solutions, Inc., MD
Presenters: Carl Schneider, Director, Office of Revenue Operations, NYC Department of Education, NY
June Cohen, Section Chief, Maryland Department of Education, MD
Cathy Griffin, Third Party Reimbursement Policy Specialist, MN Department of Education, MN
Facilitator: Garry Schaedel, Vermont Department of Health, VT

The CMS MAC Guide: One Year Later

Become informed about the history of the Medicaid Administrative Claiming Guide, its impact on schools, and updates on various state appeals and potential litigation. Examine the "free care rule" and other critical issues from the Guide. Extensive handout materials.

Location: Charles B Suite
Presenter: Gregory K. Morris, Attorney at Law, CA
Facilitator: Fritz Jenkins, Oregon Department of Human Services, OR

Using the Internet to Capture Direct Services

Taking a look at the web-based application used by Pennsylvania and Washington to capture, validate, and report Medicaid billing data and see how technology can help streamline the information capturing process for service providers. This session explains how using the web can improve the ability to capture information necessary to meet state and federal claiming requirements.

Location: Somerset Room
Presenters: Jeff Eckhart, Director of School Based Applications, Leader Services, PA
Daryl Davis, Customer Interface Architecture and Design, Leader Services, PA
Carol Nolan, Program Supervisor, Office of Superintendent of Public Instruction, WA
Roni Russel, Educational Consultant, PA Training & Technical Assistant Network, PA
Facilitator: Barbara Neely, Multnomah Education Service District, OR

**Thursday, September 30, 2004
1:30p.m. – 3:00p.m.**

Medicaid: How We Got There and Where We Are Headed (Repeat from 10:30 a.m.)

Location: Charles A Suite
Moderator: Lin Leslie, Vice President 4GL School Solutions, Inc., MD
Presenters: Carl Schneider, Director, Office of Revenue Operations, NYC Department of Education, NY
June Cohen, Section Chief, Maryland Department of Education, MD
Cathy Griffin, Third Party Reimbursement Policy Specialist, MN Department of Education, MN
Facilitator: Albert Yoshii, Hawaii Department of Education, HI

State Agency Collaboration and Coordination

Join this panel discussion that will describe how Indiana created a highly collaborative environment for open communication and coordination across state agencies to manage and improve Medicaid claiming for School Based Services.

Location: Charles B Suite
Moderator: Katie Humphreys, Consultant, Health Evolutions, IN
Panelists: John Hill, Medicaid Liaison, Indiana Division of Exceptional Learners, IN
Zack Jackson, Policy Analyst, Office of Medicaid Policy and Planning, IN
Tom Doyle, Director of Special Education, MSD of Pike Township, IN
Facilitator: Ruben Rojas, Los Angeles Unified School District, CA

Auditing Medicaid School-Based Health Services —“Are you ready?”

Learn how to assess the effectiveness of internal controls at the local level to ensure compliance with your State Medicaid Plan, including what CMS or OIG look for in audits. Find out how to review the management process, program procedures and communication between providers, schools and billing vendors.

Location: Somerset Room
Presenters: Paul Colligan, Vice President & General Manager, Med Bill Corp., MI
Michael Overley, Administrative Support Coordinator, Med Bill Corp., MI
Keith Schraft, Vice President of Operations, Med Bill Corp., MI
Facilitator: Michael Albino, New York State Department of Health, NY



Finding Our Way Through the Jungle

A panel from the Albuquerque Public Schools, Division of Medical Assistance, and Public Education Department will share their journey during the past 18 months including the challenges of discontinuance of administrative claiming, dissolving interagency agreements, and personnel and department changes. Includes strategies used by Medicaid personnel to build working relations with its school providers in the midst of state and federal changes as well as survival tips for school districts negatively impacted by unanticipated program changes, and insights about redefining state agency roles.

Location: Charles A Suite
Presenters: Joseph P. Sanchez, Coordinator, Medicaid School-Based Services Program, NM
Carole “Suzy” Whitehead, Medicaid Nurse Coordinator, NM
Michelle Macintosh, Sr. Associate, Institute for Human Services Management, ND
Kari Nordby, Acting Director, New Mexico Human Services Department, NM
Tallie Tolen, Program Manager, New Mexico Human Services Department, NM
Facilitator: Albert Yoshii, Hawaii Department of Education, HI

Lessons Learned—Post Audit Review

A review and analysis of recent OIG/GAO School Based Audits, including enhancements that followed in order to facilitate program compliance. This session will help states to identify areas of vulnerability in their programs as well as provide strategies to improve programs.

Location: Charles B Suite
Presenters: Michael Albino, Management Specialist, New York Department of Health, NY
Tom Dehner, Deputy Medicaid Director, MA
Marc Thibodeau, Managing Director-Federal Revenue, UMass Medical School, MA

Facilitator: Ruben Rojas, Los Angeles Unified School District, CA

Surviving in a Down Economy

Learn how to leverage a variety of available revenue to support school based programs and services including Medicaid, food stamps, TANF, grants, adult and early childhood education, etc. and how to maximize Medicaid revenues.

Location: Somerset Room

Presenters: Bryan Hawkom, Associate Manager, Public Consulting Group, Inc., MA
Patricia Crowley, Senior Program Director, Compliance, Boston Public Schools, MA

Facilitator: Brenda Mack, Delaware Department of Education, DE



Comparison of Common Service Coding Across States

This session will focus on the similarities and differences in CPT/HCPCS for School Based Services billing across states. Variations in modifiers and other requirements for billing Medicaid will be examined as well as addressing the challenges that states face in refining codes. Implications and emerging HIPAA issues such as e-signatures and National Provider Identification Numbers will be discussed.

Location: Charles A Suite

Presenters: Jane E. Reagan, Department Specialist, Department of Education, MI
Lin Leslie, Vice President 4GL Schools Solutions, Inc., MD

Facilitator: Cathy Griffin, Third Party Reimbursement Policy Specialist, MN Department of Education, MN

School-Based Medicaid Enhancement Project (Repeat at 10:15 a.m.)

A discussion of the program assessment and change implementation of the Commonwealth of Virginia's school based program to reduce administrative burdens and unnecessary barriers on providers. This will describe how negotiations with CMS occurred, changes were implemented and describe the impact on providers. In addition, it will describe the collaboration that occurred between Medicaid and Education Departments to implement change.

Location: Charles B Suite

Presenters: William Lessard, Health Insurance Reimbursement Specialist, Dept. of Medical Assistance, VA
Amy Edwards, Medicaid Specialist, Department of Education, VA
Marc Thibodeau, Managing Director-Federal Revenue, UMass Medical School, MA

Facilitator: Brenda Mack, Delaware Department of Education, DE

Key Elements of Effective Medicaid Claiming

Leverage the knowledge of several of the most effective School Based Medicaid claiming programs with an overview of trends and specific issues that positively impact revenue from fee-for-service, administrative claiming, and free care policy programs.

Location: Somerset Room

Moderator: Bryan Hawkom, Associate Manager, Public Consulting Group, Inc., MA
Panelists: Michelle Simmons, Senior Consultant, Public Consulting Group, Inc., MA
Lin Leslie, Vice President 4GL Schools Solutions, Inc., MD
Susan Fischer, Manager, UMass Medical School, MA
Constance LaFlamme, Executive Director, Paradigm Health Care Services, CA
Paul Colligan, Vice President & General Manager, Med Bill Corp., MI
Matt Flaminio, MeccTech, MI

Facilitator: Anne Glass, Senior Manager, MAXIMUS, FL
Barbara Klear, Director of Government & Customer Services, Welligent, VA
Garry Schaedel, Vermont Department of Health, VT



Round Table Wrap-Up Session

Find out what's going on in other regions along with their visions for the future. This session will provide a summary of the Round Table Discussions held by CMS Regions on Wednesday afternoon. Participants will learn what regions have in common, where there might be differences, and creative ideas for improvement.

Location: Charles A Suite
Presenters: Fritz Jenkins, Oregon Department of Human Services, OR
Barbara Neely, Multnomah Education Service District, OR
Facilitator: Teresa Pastore, Senior Associate, UMass Medical School, MA


School-Based Medicaid Enhancement Project (Repeat from 8:30 a.m.)

Location: Charles B Suite
Presenters: William Lessard, Health Insurance Reimbursement Specialist, Dept. of Medical Assistance, VA
Amy Edwards, Medicaid Specialist, Department of Education, VA
Marc Thibodeau, Managing Director-Federal Revenue, UMass Medical School, MA
Facilitator: Garry Schaedel, Vermont Department of Health, VT

MAC Attack—A Perspective on Developing an Approved Implementation Plan

An overview of Iowa's experience in developing an approved Medicaid Administrative Claiming implementation plan under the May 2003 CMS Guide, including an approved coding structure, time study process, provider tracking, claim preparation, identification of Medicaid eligibles, training, and quality assurance.

Location: Somerset Room
Presenters: Anieta O'Hair, Medicaid Admin. Claiming Auditor, Department of Human Services, IA
Janet Beaman, Community Health Consultant, Department of Public Health, IA
Facilitator: Ruben Rojas, Los Angeles Unified School District, CA

A rectangular title box with a brown background and a dark border, containing the word "Speakers" in a bold, black, sans-serif font.

Speakers

Albino, Michael, Management Specialist, New York Department of Health, Albany, NY
Beaman, Janet, Community Health Consultant, Iowa Department of Public Health, IA
Cohen, June, Section Chief, Maryland Department of Education, MD
Colligan, Paul, Vice President & General Manager, Med Bill Corp., MI
Crowley, Patricia, Senior Program Director, Compliance, Boston Public Schools, MA
Davis, Daryl, Customer Interface Architecture and Design, Leader Services, PA
Dehner, Tom, Deputy Medicaid Director, Office of Medicaid, MA
Doyle, Tom, Director of Special Education, Pike Township Schools, IN
Eckhart, Jeff, Director School Based Applications, Leader Services, PA
Edwards, Amy, Medicaid Specialist, Virginia Department of Education, VA
Fischer, Susan, Manager Municipal Medicaid, Univ. of Massachusetts Medical School, MA
Flaminio, Matt, MeccaTech, MI
Glass, Anne, Senior Manger, MAXIMUS, FL
Griffin, Cathy, Third Party Reimbursement Policy Specialist, Minnesota Department of Education, MN
Hawkom, Bryan, Associate Manager, Public Consulting Group Inc., MA
Hill, John, Education Consultant, Division of Exceptional Learners, Indiana Department of Education, IN
Humphreys, Katie, Consultant, Health Evolutions, IN
Jackson, Zachary, Policy Analysts, Office of Medicaid Policy and Planning, IN
Jenkins, Fritz, Federal Financial Participation Coordinator, Department of Human Services, OR
Klear, Barbara, Director of Government and Customer Services, Welligent, VA
Laflamme, Constance, Executive Director, Paradigm Health Care Services, CA
Leslie, Lin, Vice President, 4GL School Solutions, Inc., MD
Lessard, William, Health Insurance Reimbursement Specialist, Dept. of Medical Assistance Services, VA
Macintosh, Michelle, Sr. Associate, Institute for Human Services Management, ND
Morris, Gregory, Attorney at Law, CA
Neely, Barbara, Director, Multnomah Education Services District, OR
Nolan, Carol, Program Supervisor, Office of Superintendent of Public Instruction, WA
Nordby, Kari, Acting Director, New Mexico Human Services Department, NM
O’Hair, Anieta, Medicaid Administrative Claiming Auditor, Iowa Department of Human Services, IA
Overley, Michael, Administrative Support Coordinator, Med Bill Corp., MI
Reagan, Jane, Department Specialist, Michigan Department of Education, MI
Russell, Roni, Educational Consultant, PA Training & Technical Assistance Network, PA
Sanchez, Joseph, Coordinator, Medicaid School-Based Services Program, New Mexico Public Education Dept., NM

Schneider, Carl, Director, Office of Revenue Operations, New York City Department of Education, NY

Schraft, Keith, Vice President of Operations, Med Bill Corp. MI

Simmons, Michelle, Senior Consultant, Public Consulting Group, IL

Stevens, Dann, Medicaid Consultant, Iowa Department of Education, IA

Therrien, Mark, Motivational Speaker, *InnerPlay*, WI

Thibodeau, Marc, Managing Director-Federal Revenue, Univ. of Massachusetts Medical School, MA

Tolen, Tallie, Program Manager, New Mexico Human Services Department, NM

Whitehead, Carole “Suzy”, RNC, Medicaid Nurse Coordinator, Albuquerque Public Schools, NM

Zelinger, Gerald, Technical Director, Centers for Medicare and Medicaid Services, MD

Conference Sponsorships

Sponsors in sign above

We wish to express our sincere appreciation to the following firms for the time, effort, and financial assistance they have provided to the 2nd Annual Meeting of the National Association for Medicaid in Education.

PLATINUM SPONSORS:



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